

Supervisor App – Door Release.


Follow this guide for unlocking doors/turnstiles using the Supervisor App.


One of the many practical features of the MSite Supervisor App, is the ability to release doors and turnstiles for a short period of time straight from the app.

The user will need the **Door Release** role assigned. This can be changed by following the below steps, providing you have the correct permissions:

System ➡ Users ➡ Search User ➡ Roles ➡ Ensure Door Release is selected


If the user needed to get the **Door Release** role added, it is recommended to log out and back into the app.

You will now see the addition of the  icon at the bottom of the screen.

To action the door release simply tap on the  icon.

Next, select:

What **Site/Project** to make the action against. *(If only one site is assigned to you, this will auto-populate).*

Then, select the  icon next to the door you wish to unlock.

